

**We start with our  
people at heart**



Dear Candidate,

Thank you for considering the role of Head of Asset and Repairs.

We are entering an exciting time at Islington and Shoreditch Housing Association (ISHA). With the arrival of a new Chief Executive and Chair of the Board in 2019, we are about to enter the second phase of our ambitious five-year strategic plan. We aim to deliver outstanding customer service and value for money through the effective management of contractors. This role will play an important part in delivering that plan.

You will be someone experienced in ensuring an effective management and customer-centred repairs and asset management service including aid & adaptations, voids and planned work, cleaning and ground maintenance as well as Landlord health and safety and compliance etc, also ensuring that delivery is driven within a performance and contract management environment. You will enjoy working with a variety of stakeholders and be customer focused in your approach.

You will be a great leader of people and someone who delivers.

If this sounds right up your street, we look forward to receiving your application and supporting statement.

Kind regards

Dawn Harrisson  
**Director of Housing and Neighbourhoods**